



Newsletter

We hope everyone had a wonderful festive period and from the team at Liberty Place and IPM may we wish you all a Happy New Year.

Site Update

Staff Update

As some of you may already be aware, Courtney Shanahan is no longer working as concierge at Liberty Place following a successful application to become Assistant Site Manager at another IPM development. Courtney was part of the team at Liberty Place for just over 12 months and became an integral member of the team, however we are working hard on finding a replacement to fill the vacant position of weekend concierge. At IPM we have a bank of relief staff who are used to cover any holiday/sickness absences with all of these staff trained on the internal procedures and attitudes that we expect when working as a concierge for IPM. Over the next month we will be trialling several members of staff to not only ensure they can do the job effectively, but are also the right fit for the Liberty Place.

We wish Courtney all the best in her new role and appreciate your patience while we find the right person to join our fantastic team at Liberty Place.

Blooming Liberty

For anybody taking part in 'A Blooming Liberty', you can join the facebook page '**DafPotCam for Blooming Liberty**' to stay up to date and get tips on what to do with your dafs!

K Block Water Ingress

Following our November update, we mentioned the imminent repairs that had been ordered for the K Block leak. Repairs were carried out on the roof, and an area within the corridor left exposed to allow us to ascertain the success of the repairs before carrying out redecoration works in the communal area. A couple of weeks after the repairs were completed, we unfortunately noted that there was still water ingress to the corridor. Due to the Christmas break and the original contractor being away for the holidays, there has been a slight delay in getting the issue re-assessed. We are using the same contractor as this a recall to the original repair, however it has now been confirmed they will be on site on the 15th January to assess and carry out further repairs. May we take the opportunity to apologise to any residents in K Block and we hope this next call out will resolve the water ingress.

Water Pumps

As noted in the previous newsletter, one of the pumps has been removed from site as further investigation into a 'grinding sound' was required following the routine service. The pump was removed and New Haden Pumps are currently refurbishing the pump, which includes the supply and installation of new bearings and to clean, stove and reinsulate the windings. New Haden are currently working on the pump and this should be back on site within the next couple of weeks.

AirBNB

We can confirm that all AirBNB and short term lettings have now ceased operation at Liberty Place. May we remind all leaseholders that under no circumstances should apartments be let via short-term letting sites like AirBNB and Booking.com.

Other News

Joining Us...



The Residents Surgery - Tuesday 23rd January 2018

We will be holding the next Resident's Surgery on Tuesday 23rd January 5pm – 7pm.

Leaseholders and tenants are welcome from Liberty Place. Should you wish to discuss anything, Tom and Saf will be available on this day to hear your views and provide you with an update. If the above times do not suit you, please contact either Tom or Saf to schedule a private appointment.

Liberty Place Social



In the last update you may remember Liberty Place Social asking for your help to collect food and essential items as part of their foodbank collection. We're glad to report that residents of Liberty Place didn't disappoint, with the image on the left showing the incredible generosity of the residents at Liberty Place.

To keep up to date with all goings on from Liberty Place Social, you can find them on Facebook under '**Liberty Place Social (LPS)**'.

Christmas at Liberty Place

Thank you to everyone that joined us for a Mince Pie and glass of Mulled Wine. It was great to some residents meeting for the first time and getting into the festive spirit. We were even joined by a band playing hymns and festive music to help us get into the spirit of things.

