



Newsletter

May 2017 Review

Site Update

Door Entry System

As alluded to in our previous update, the door entry system has been ordered and the parts are currently being manufactured. Watch Systems have confirmed the work is scheduled to start in July, with the working system due to be up and running no later than mid-August. If you haven't already, please ensure you have provided at least one contact number as the contact numbers need to be provided to Watch Systems ahead of the install. Please send your contact numbers to conciierge@libertyplace.org.uk, or speak with a member of the concierge team.

If you have any questions or concerns regarding the door entry system, please feel free to contact Tom Tracy on 07764 346439.

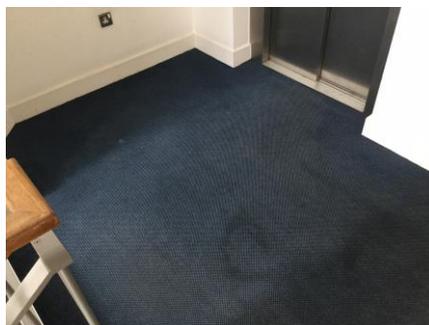
CCTV

The current door entry system has cameras installed on the panels which allows the concierge to see who is requesting access to the site i.e. delivery drivers. The new panels do not have this facility, so as a result 4 new cameras have been installed across the development, which cover both entrances from Sheepcote Street, the Car Park Entrance as well as a camera being placed within the concierge office. The cameras installed are all High Definition allowing the concierge to easily identify any visitors to the development, as well as ensuring the security of the development.

Carpet Cleaning



Carpets - Before



Carpets - After

Over the last couple of months carpet cleaning has been introduced into the cleaning schedule, with 2 hours of carpet cleaning carried out per week. The pictures to the left show the before and after of a section of carpet in B block. Although there is still slight staining showing, the improvement is clearly noticeable. To date B block and C block have been completed with F block next to be completed. We hope to have carried out carpet cleaning across the whole development within the next 4 months and which point the cycle will start again.

Recycling Bins

We have now increased the provision for recycling across the whole development, with the bin stores for B, C, D, E and F all now having recycling bins available for use. For the amount of waste that does get recycled we would ideally have more bins available, however due to space constraints and what is allocated by the council we are at our limit, however it's great to see the amount of recycling being carried out.



Bike Store - Before



Bike Store - After

Bicycle Storage

As per our previous update, we have since completed a clear out of several bicycles from Liberty Place, with any bikes that still had tags being removed. As a result this has freed up space in both the bike store and the storage area in the lower car park. Although bike storage is still limited, we removed 14 bikes which will be donated to charity.

Planters

The planters located outside the concierge office have been changed to the Summer display, bringing a bit of extra colour to the planters. Previously our grounds maintenance contract covered monthly visits, however this has been changed to fortnightly visits. We were finding that if they attended while the weather was poor, certain jobs (such as weeding) could not be completed, meaning a further month would pass before the job could be completed. This has not resulted in an increase in the hours, as the monthly hours have been split across the 2 weeks.



Magazine Rack

We have a new magazine rack in concierge, with the magazines changed on a weekly basis. Please feel free to help yourself when you visit concierge.



Joining Us...



The Residents Surgery - Wed 5th July from 5pm – 7pm

We will be holding the next Resident's Surgery on Wednesday 5th July between 5pm – 7pm.

Leaseholders and tenants are welcome from Liberty Place. Should you wish to discuss anything Tom and Saf will be available on this day to hear your views and provide you with an update. If the above times do not suit you, please contact either Tom or Saf to schedule a private appointment.

General Points

- ❖ **Working Group** - Following previous correspondence regarding the formation of working group, we are delighted to confirm that we have had a few people come forward and I'll be looking to arrange a meeting with the working group later this month. If you are interested in joining the working group please let Tom know by emailing thomastracy@libertyplace.org.uk.
- ❖ **Chewing Gum** - Can we ask that residents refrain from spitting out gum onto the communal areas within Liberty Place. Over the last month it has been noted that chewing gum is being left outside some of the block entrances. This cannot only cause a mess if people walk through it, but cannot be cleaned up by the cleaners and is unsightly. Please dispose of it in the correct manner.
- ❖ **Sub-letting/short term lets** - Please note that under **no circumstances** should apartments be let out on a short term basis (via airbnb, bookings.com etc). This **not** only compromises the security of the building, but leaves apartments and communal areas at risk of vandalism and anti-social behaviour. If the apartment is let, please ensure your tenants are aware of the above.

Feedback/Suggestions

Your feedback is important and we'd love to get your thoughts and feedback on Liberty Place. If you can spare a few minutes, please visit www.surveymonkey.co.uk/r/buildingcommunitiesatlibertyplace to fill out a short questionnaire. If you are unable to access the above, paper copies are available for completion from the concierge desk.

For further updates on Liberty Place, please visit the website www.libertyplace.org.uk.